

The below information is from an insert that came with Ameren customer bills August 2020.



**Ameren Illinois offers \$8 million in assistance to give customers  
“Fresh Start”**

We understand the hardship created by this year’s pandemic and want to help customers get back on their feet. As part of the Ameren Illinois Economic Hardship Recovery plan, the Fresh Start program offers \$8 million in bill payment assistance to help customers hit hardest by the COVID-19 crisis. The Program offers the following to qualified customers:

- **Household income between 0 - 200% of the federal Poverty Level:**  
Up to \$400 on electric bills and up to \$300 on natural gas bills
- **Household income between 200 - 350% of the federal Poverty Level:**  
Up to \$200 on electric bills and up to \$150 on natural gas bills

For information on income guidelines and how to apply, go to **[Amerenillinois.com/Recovery](http://Amerenillinois.com/Recovery)**. The Fresh Start program is scheduled through May 31, 2021 or until funding is exhausted.